FACTS — WHAT DOES RELYANCE BANK DO WITH YOUR PERSONAL INFORMATION?

Relyance Bank

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- Payment history and transaction history
- Credit card or other debt and checking account information

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Relyance Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Relyance Bank share?	Can you limit this sharing?
For our everyday business purposes-- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes-- to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes-- information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes-- information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

Call toll-free (855)365-7359 or go to www.rely.bank

Who we are	
Who is providing this notice?	Relyance Bank

What we do	
How does Relyance Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Relyance Bank collect my personal information?	We collect your personal information, for example, when you **-** open an account or apply for a loan **-** make deposits or withdrawals from your account or provide account information **-** pay us by check We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only **-** sharing for affiliates' everyday business purposes - information about your creditworthiness **-** affiliates from using your information to market to you **-** sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. **-** *Relyance Bank does not share with our affiliates.*
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. **-** *Relyance Bank does not share with nonaffiliates so they can market to you.*
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. **-** *Relyance Bank doesn't jointly market.*

Other important information

Other Privacy Statement

Children and Teens' Online Privacy

Relyance Bank does not knowingly use personal information collected from children (age 12 and under) or teens (ages 13 through 16) for targeted advertising, behavioral advertising, or marketing profiling.

When the Bank has knowledge that a user is a child or teen, personal information is collected, used, and maintained only as necessary to:
•Provide and maintain requested banking products or services;
•Process transactions and account activity; and
•Comply with legal and regulatory obligations.

The Bank does not sell or share personal information of children or teens with third parties for their independent marketing purposes.